

Website Maintenance Contract

What is web maintenance?

Think of it as painting your house, the more attractive it is, the more often it will be visited and noted to others. Good regular maintenance will also keep visitors coming back. As simple a thing as a time stamp on you web page, will show the viewer your pages are up-dated regularly. Make your web-site attractive and always aim to attract new visitors to it. Maintenance can consist of minor text changes or additions to graphics or a new web-site page design or new page content, etc.

Why Buine Technologies?

- Experienced Professionals □

The Buine Technologies website maintenance team is made up of full / part time professionals each with more than three years of web design experience.

- Customer Service □

Buine Technologies website maintenance experts are friendly, courteous, and most importantly, responsive to your web maintenance needs. They will always provide an estimate of the number of hours it should take to do the job and notify you by telephone or email upon completion.

- Website Maintenance Policy □

We define "Maintenance" as keeping the web site current. It is not intended to be a new design.

We maintain a current backup, and archive all submitted files for your website.

We reserve the right to distinguish between "updates" and "new designs". Changing the navigation, the adding of new pages, graphic changes, buttons, etc. are considered new designs and charged accordingly to our hourly design rate.

It is the client's responsibility to review updates and notify us of any necessary changes that we need to make. There will be no charge for any errors on our part. However, if a change needs to be made due to client error, the regular hourly update fees will be charged. Your rate is calculated on the total time involved in completing the updates.

Updates should be provided electronically (by email) as much as possible. Attachments should be in text format (.txt or Word .doc formats are fine). Send digitized pictures in common format such as .jpg, .gif, .ai, .psd, .png, .bmp, etc. Updates may also be sent by postal mail or by fax.



Website Maintenance Contract

A.K Enclave, Shaikpet, Hyderabad-500008, India
Email: info@buinetech.com, Website: <https://www.buinetech.com/>

This will require retyping data or the scanning of photos and will cost more to complete your changes.

Your web site may be using third-party components. We have no control over what third party sites do and take no responsibility for loss of information due to actions of these sites. Any changes to your site stemming from regulations of these third-party components will be billed at the normal maintenance rate.

Scope of Maintenance Contract

What is included in the Website Maintenance Contract is:

1. Website Annual Maintenance Agreement

Annual website maintenance contracts are a cost-effective way to keep your website up-to date, fresh and effective.

We have all types of AMC packages starting from Basic package for small businesses & organizations, who needs less monthly time but needs consistent care & Platinum package for large organizations.

2. AMC Packages & Pricing

Please check the different types of AMC packages which suits your needs & budget best.

Package Name	Bronze	Silver	Gold	Diamond	Platinum
Hours per month	4	10	30	50	100
Hours per year	48	120	180	150	300
Payment Time	Yearly	Yearly	Half Yearly	Quarterly	Quarterly

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3. Scope of work

Website maintenance contracts only cover minor alterations, updates and repairs. Maintenance requests requiring extensive alterations or updates are beyond the scope of the website maintenance contract and will be quoted separately.

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4. Turnaround Time

Website maintenance requests are submitted via e-mail. Depending on the complexity of the request, the job will be completed in minimum time.

5. Services covered in Annual Maintenance Packages are:-

Annual website maintenance contracts are a cost-effective way to keep your website up-to date, fresh and effective.

- Graphic Design Support
 - Catalog Management
 - Advertisements
 - Online Marketing Campaigns
 - Email Campaigns and Newsletters Management
 - Flash Advertisements & Presentation Updates
- Content Management

6. Services NOT covered in Annual Maintenance Packages are: -

- Major graphic updates or New Designs
 - Creating new Advertising material

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- Major functionality & design change
- Altering the usability of website

Note: -

AMC will be end which one occurs first, either number of hours or duration specified for that AMC package.

Additional Services:

- **Domain Registration / Renewal**
- **Web Hosting**

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RESPONSIBILITY AND RIGHTS

Client is responsible to supply and/or obtain the rights and permission for any context or images to be used on the site. Client will not impede upon Buine technologies to use "pirated Buine technologies must jointly clear any third-party involvement in the website.

Buine technologies retains the right to dismember the website if payment has not been received, or that the client has been found in

Breach of any part of the agreement. Buine technologies retains the Right to withdraw services without penalty if any morally

Compromising activity is associated with the website – legal or illegal.

If the client attempt Buine technologies to violate the conditions, Buine technologies will have the right to discontinue the contract by without refunding any money paid in advance by the client.



Website Maintenance Contract

(This contract supersedes any previous agreement with Buine Technologies)

Contract Ref No: _____

THIS AGREEMENT is made and entered into as of _____ between **Buine Technologies** with its principal place of business at A.K Enclave, Shaikpet, Hyderabad-500008, Telanagana India and _____ with its principal place of operation _____ ("Client")

On behalf of _____, I hereby agree to the terms and _____
(Client Name)

conditions for _____ agreement for the website _____
(Maintenance Plan)

http://www. _____ as outlined above.
(Website url)

Name _____ Position _____
Date _____
(Client)

(Cost in

Additional Services

Domain Registration / Renewal



Website Maintenance Contract

Indian Rupees)

Type
Package

Web Hosting

On behalf of Buine Technologies,

Name _____ Position _____
Date _____